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Lorex eco stratus instructions

When this happens, I can not access my devices because of the outdated version of this application, whether there is a status or a deadline to achieve this, it has been quite a while. The app is pretty good when it works,..... If I could give this app zero stars, I would. The app does not allow me to connect to the cameras from my phone, which does not allow me to view the cameras away from home, it is very EXCLUSIVE. I bought these cameras so that I can browse from my phone away from home. My wife, however, downloaded the app and connected to the cameras just fine. I used the same password she created and the same exact steps she took and still have no connection. But the wait was getting worse, I tried to contact customer support several times and stood on hold for an hour, for every time, and stood for another hour trying to figure out what the rep was trying to do, which was a waste of time. I literally spend all my evenings coming home from work to sit in front of the phone and monitor waiting for someone to answer, and when they do, they can't even help me or give me a solution!!!!!! The worst customer service I've ever dealt with is Lorex ECO Stratus Customer PC/Mac software allowing remote access to the ECO series of DVR systems. Premise: Download and install Lorex ECO Stratus Client software for PC/Mac. Click here for more information on finding download software. Make sure you have a device ID/IP address and the cost of the DVR customer port. Click here for more information on how to access information about the ECO DVR series. The following instructions require you to access your system using Lorex ECO Stratus Client software and PC/Mac. The following procedures are based on the Windows 10 operating system To customize the Lorex ECO Stratus customer: Run the Lorex ECO Stratus client software on your computer to open the user's login window. In the login drop-off menu, select your device ID or IP/domain, and then enter your device ID or IP address. REMINDER: If you can't connect to the DVR with the device ID on the same network, you may have a problem with NAT Loopback. Routers recognize and connect to devices by IP address. Use the IP address of the DVR to connect the system from the same network. Enter the username. If necessary, refer to the user's guide by the default username. Enter the password. If necessary, contact the user's guide for the default password. Enter the customer port (default: 9000). In the Bitrate menu, choose Substream or Mainstream. REMINDER: Substream displays camera channels with lower than the main. Click Login to open the Live View window. Lorex ECO Stratus Customer Software Window Options: Live View: View live camera channels. Playing: Watching a recorded video on the DVR. Remote setting: Access to the system and configurations, recording schedules, passwords, date and time. Loca Local setting: Set the recording path, download path, and snapshot path. Logout: Click to get out of your software. Was this content useful? To log in to the Lorex ECO Stratus app, you must find the ECO Series DVR ID under the DVR sticker. Tip: If you can't find a device ID, you can connect using a dynamic domain name system (DDNS) address, or a local IP address. The following instructions require access to your system using the Lorex ECO Stratus app on your smartphone or tablet. Premise: Install the Lorex ECO Stratus app for iPad/iPhone available in the App Store. The following instructions require access to your system using the Lorex ECO Stratus app on your smartphone or tablet. To set up the Lorex ECO Stratus app: Launch the Lorex ECO Stratus app on your iPad or iPhone. Tap the device manager, then tap the Plus icon for the iPad, or tap the Gear icon, then tap the Plus icon for the iPhone. Enter the following information: Name: Enter the name of your choice to identify the DVR. Entry type: Select IP/domain or device ID. TIP: If your system is connected to your device ID, scan the code with the number at the top of the DVR or manually enter the device ID printed on the label. If your system doesn't support scanning, use your IP address or DDNS instead. Customer port: Enter the customer port value for the DVR (default: 9000). Username: Enter the username. Refer to the user manual for your default username. Password: Enter the password. Contact the user's manual for the default password. IMPORTANT: If you are entering the system for the first time, you will be asked to change your DVR password. Enter the new 6 characters or password numbers and click Finished. Click Save to open Live View. RELATED: A maximum of 3 DVRs can be remotely connected at the same time. The Lorex ECO Stratus app for Android™ updated to add the following new features and improve performance and stability. 1/7/14 - The Lorex ECO Stratus app for Android™ has been updated to provide the following enhancements: Improved app stability. Fixed problems with hanging up the app. Fixed compatibility issues with some 10-inch tablets. Was this article useful? 237 people found it useful

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